

A person wearing a dark blue hoodie and blue jeans is sitting in a black wheelchair on a wet, reflective pavement. The person's hands are resting on their lap. The wheelchair has large rear wheels and smaller front wheels. The background is a blurred outdoor setting with a metal railing.

# Barnet Safeguarding Adults Board Strategy 2018-21

**Our vision** is for all adults at risk in Barnet to be safeguarded from abuse and neglect in a way that supports them to make choices and have control about how they want to live safely.

**Our Principles:** we are committed to the core safeguarding principles which we use to assist us examine and improve our local arrangements.

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**EMPOWERMENT PREVENTION PROPORTIONALITY PROTECTION PARTNERSHIP ACCOUNTABILITY**

## INTRODUCTION

This Strategic Plan outlines the work to be undertaken by Barnet Safeguarding Adult Board ['BSAB' or 'Board'] during 2018-21. It is a shared plan for organisations represented on the BSAB. The plan details how over this time the BSAB will work on key themes and priority areas to evaluate both current service provision and ultimately how well partners work together improve outcomes for adults at risk of harm. These key areas of focus have been agreed by BSAB and will complement the BSAB and its member's core safeguarding business as detailed in the [Care Act 2014](#) and the [Care and Support Statutory Guidance](#) from the Department of Health. It has been developed with the six safeguarding principles at its core.

The BSAB has set our priorities for 2018-19 using information presented to the Board throughout the year;

- Local intelligence and performance data,
- Case reviews, audits and agency reports to the Board, and
- [Barnet's Joint Strategic Needs Assessment](#).

When developing the Strategic Plan due regard was given to the public-sector equality duty and the impact the plan may have on those with relevant protected characteristics, to ensure this positively impacts on adults at risk that live within the Borough as well as carers that look after them.

The Strategic Plan was developed in consultation with partners at a multi-agency planning day and to the Service Users Forum in January 2018. The BSAB also asked for input into its priority setting from multi-agency professionals involved in its network, including neighbouring Safeguarding Adults Boards. We have sought to align priorities with those Boards to improve practice across borough boundaries, and reduce duplication or pressures on resources for those agencies that work across this footprint.

Community engagement and the strategic development of multi-agency safeguarding practice was agreed as a *'golden thread'* for core business and key priority areas. For this reason, we have set out what steps would be taken against each action identified as a priority. To ensure key safeguarding messages are heard and understood by our wider community. In addition, the Board wishes to build on clear commitment from partners to improve access to justice for adults at risk.

## KEY PRIORITY AREAS



**Establish consistent practice across partnership agencies which reflect the 'Making Safeguarding Personal' principles'**



**Adults at risk' are heard and understood and their experiences and views shape continuous improvement**



**Advance equality of opportunity, including access to justice for 'Adults at Risk'**

The Strategic Plan should be viewed alongside the BSAB's Annual Reports which give details of the actions taken by the partnership to address the priorities identified and the current position in Barnet in relation to the Board's work. These can be viewed on the BSAB website at: <https://www.barnet.gov.uk/citizen-home/adult-social-care/keeping-safe/safeguarding-board> The Board also welcome feedback and will review this plan annually to ensure the priorities currently identified remain key issues and update accordingly.

## BSAB CORE BUSINESS

This plan builds on the work undertaken by Board partners in 2016-18 to meet the statutory functions introduced by the Care Act 2014 and gives detail of the key priorities for the Board beyond its core business which is broadly set out below.

### *SAFEGUARDING ADULT REVIEWS*

Where multi-agency responses to a known or suspected source of neglect or abuse fail to protect an adult at risk the results can be tragic and demand a strong response. The BSAB will, in line with the statutory duty under s44 Care Act 2014, carry out a Safeguarding Adults Review if an adult with care and support needs dies or suffers permanent harm as a result of abuse or neglect: and there is concern about whether the members of the BSAB could have worked together to safeguard the person.

These reviews are about learning lessons for the future and will make sure Board partners get the full picture of what went wrong, so that all organisations can improve as a result. The BSAB will, during 2018, review the *Safeguarding Adults Review Framework* to ensure that our process is efficient and effective in implementing learning to improve practice. We will also work with other key partners to share learning arising from all statutory review processes. This work is led by the BSAB's Case Review Group.



## *QUALITY ASSURANCE*

As detailed in its *Performance and Quality Assurance Framework* the Board will carry out a range of activities to ensure we understand the level and types of risks faced by adults in the area. This is so we can be assured that local practice is effective in preventing abuse or neglect and are responsive when harm occurs.

Partners provide service level information and data regarding local safeguarding services and this is collated and reported regularly to the Board via the Performance and Quality Assurance Sub-Committee. In addition, as set out below, our sub-committees will oversee an audit programme which has been devised to identify how well we recognise and respond to specific types of concerns in Barnet. Ensuring that decisions about how to target resources to bring about improvements for adults at risk are evidenced based and strategic.

## *LEARNING AND WORKFORCE DEVELOPMENT*

This work is led by the Learning and Development Sub-Committee. The group will focus on multi-agency safeguarding training, offering opportunities for multi-agency reflective practice. The group will, in 2018, audit the current safeguarding training offered by partner agencies. The Board will also seek assurance that relevant partners have robust recruitment practices and provide sufficient training for staff and volunteers on safeguarding policies, procedures and professional practices.

## MONITORING OF SUCCESS

Progress against the Strategic Plan will be reviewed and monitored by the BSAB, with Chairs of the relevant sub-committees reporting on progress against their actions regularly. Where necessary and appropriate the Chairs of each sub-committee will highlight areas of concern and good practice for further action.

**BARNET**  
**SAFEGUARDING ADULTS BOARD**  
**STRATEGIC PLAN**  
**2018-21**

## BARNET SAFEGUARDING ADULTS BOARD BUSINESS PLAN 2018-21

ACTION REQUIRED	OUTCOME	HOW WE MEASURE SUCCESS	BY WHOM AND WHEN RAG RATING	COMMUNITY ENGAGEMENT- NEXT STEPS
<b>Priority 1: Establish practice across partnership agencies which reflect the ‘Making safeguarding personal’ principles</b>				
1.1 Evaluate local knowledge of, and compliance with, MSP and Care Act 2014 safeguarding duties via a triangulated review.	<p>Adults at risk are safeguarded through interventions which are person centred and reflective of their views and needs.</p> <p>Increased understanding of current source of concerns and barriers to improved practice.</p>	<p>BSAB will have clear baseline understanding of systems and how well agencies meet their obligations.</p> <p>Agreed action plan to drive forward improvements.</p>	<p>Barnet Safeguarding Adults Board.</p> <p>Autumn 2018</p>	<p>Service users, public and community groups will be invited to feed into review(s).</p> <p>Publication of findings and action plan(s) Progress will be reported within the Board Annual Report.</p>
1.2 Audit of adult safeguarding training to seek assurance that providers are compliant with Mental Capacity Act, Deprivation of Liberty Safeguards and Care Act duties (including new types of abuse, e.g. modern slavery and domestic abuse).	Compliance with an agreed set of minimum standards: all Mental Capacity Act and Safeguarding training must include, e.g. female genital mutilation, domestic abuse, coercive control and impaired decision making (DB DHR rec 5).	<p>Audits and agencies’ Safeguarding Adults Audit Framework responses demonstrate compliance with minimum standards.</p> <p>Practice and evaluations of training demonstrate increased understanding of core principles.</p>	<p>Learning and Development Sub-Committee</p> <p>Dec 2018</p>	Safeguarding training events targeted at wider community groups, voluntary sector and carers/ user groups.

1.3 Review and agree an outcomes framework and ensure data/ qualitative reports on feedback are reported quarterly to BSAB	Sufficient resources are available across partnership to monitor that interventions are achieving outcomes which matter to adults.	Improved reporting of follow up after case closure.	Healthwatch, Access to Justice and Service User Forum  September 2018	The Outcome framework to be shared with London Safeguarding Adults Boards and a common framework sought.
1.4 Ensure a focus on <u>Making Safeguarding Personal</u> in BSAB data set.	Agreed data set is in place and data fully populated by Board partners to enable BSAB to monitor progress.	Performance and Quality Sub-Committee to report quarterly to BSAB on Key Performance Indicators on <i>Making Safeguarding Personal</i> from across partnership agencies	Performance and Quality Assurance Sub-Committee  September 2018	Data is published within the BSAB Annual Report.
1.5 Update BSAB members induction materials and training offer.	All members are fully confident of their role and purpose of the BSAB.	Improved engagement from all partner agencies in decision making and action plans.	Chair and Board Manager Summer 2018	Extend this to partner agencies Trustee/ Board members or those with governance responsibilities for scrutinising safeguarding functions.
<b>Priority 2: Adults at risk are heard, understood and respected. Their experiences and views shape continuous service improvement</b>				
2.1 Seek assurance that board partners are involving: <ul style="list-style-type: none"> <li>Adults at risk</li> <li>Carers</li> </ul>	Safeguarding is understood to be 'everyone's business', informal support networks aren't marginalised or ignored within risk	Mechanisms agreed to collect evidence of <i>Making Safeguarding Personal</i> principles being applied.	Performance and Quality Assurance Sub-Committee.	Partner's (including the London Borough of Barnet) offer of information and advice provision is reviewed to ensure

<ul style="list-style-type: none"> <li>• Family and friends, following consultation with the adult</li> <li>• Advocates/appropriate adults</li> <li>• Referrer appropriately in the process of safeguarding adults at risk.</li> </ul>	<p>assessment and protection planning.</p>	<p>Practitioners (including referrers), adults and informal support are aware of their responsibilities re protection plan and accountable for follow up actions.</p>		<p>accurate and easily accessible.</p>
<p>2.2 Ensure that the multi-agency safeguarding pathway is effective, particularly;</p> <ul style="list-style-type: none"> <li>• Receiving and processing safeguarding concerns – i.e. a ‘front door’</li> <li>• Assessing and managing risk levels and how this links to PreVent, MAPPA, MARAC, community/local authority risk panels</li> <li>• Clear thresholds for what triggers a section 42 enquiry</li> <li>• Out of hour’s provision</li> </ul>	<p>Greater understanding of when a safeguarding response is required and closer alignment to case management responsibilities or quality assurances/ regulatory interventions to reduce duplication.</p>	<p>Increased number of concerns from the public.</p> <p>Improved conversion rate from safeguarding concern to enquiry.</p> <p>Improved input from third parties undertaking lead role with enquiry.</p>	<p>Independent Chair and Service User Forum</p>	<p>Link to awareness campaign with a focus on transport, prescription bags and others.</p>

<p>2.3 Deliver a programme of multi-agency audits to provide a more detailed picture of services ability to identify and respond to safeguarding risks within specific areas identified as areas of concern, including:</p> <ul style="list-style-type: none"> <li>• Socially isolated adults, with persistent or multiple concerns or evasive.</li> <li>• Financial abuse.</li> <li>• Elder abuse.</li> <li>• Carers- intentional and unintentional harm and working with the perpetrator (DB DHR rec 6).</li> </ul>	<p>BSAB have clearer understanding of the types and level of risk in Barnet and agreed actions to respond to prevent harm arising.</p> <p>BSAB aware of emerging trends or themes so strategic response is evidenced based.</p>	<p>Increased take up of preventative measures by public, e.g. Lasting Power of Attorney for financial decision making and Advanced Decisions declarations.</p> <p>Audit findings provides useful evidence to inform strategic plans and, where necessary, assist in accessing other avenues of support including funding sources for preventative projects e.g. social isolation.</p>	<p>Performance and Quality Assurance Sub-Committee.</p> <p>2018-20</p>	<p>BSAB to consider how best to reach adults within high risk cohorts.</p>
<p>2.4 Secure increased reporting from all partners on findings from single agency audits, case reviews and customer surveys.</p>	<p>BSAB has more detailed understanding of pressure points/ potential gaps in service provision and response to reduce risk is coordinated by SAB partnership.</p>	<p>Wider selection of partners introduce key topics with reports on relevant case studies to improve understanding across partnership of interagency safeguarding practice.</p>	<p>All members</p>	<p>Case studies anonymised and published within annual report.</p>
<p>2.5 Ensure targeted work with communities identified at risk, including</p>	<p>Information and advice regarding preventative measures are readily</p>	<p>Public have a greater awareness of safeguarding risks and</p>		<p>BSAB better able to reach adults within high risk cohorts.</p>

coproduction of materials with adults at risk.	available and early interventions are targeted at reducing or removing risks.	how to protect themselves from abuse and neglect.  Data on outcomes and timeliness of enquiry demonstrate more people are assisted to stay safe through preventative measures.		
2.6 Devise a programme of workshops linked to key themes or emerging trends.	Increased delivery of multi-agency safeguarding programme of learning workshops so that partners understand each other's duties and have realistic expectations of multi-agency work.	Partnership staff proactively advise on measures to reduce risk as part of their core business.	Learning and Development Sub-Committee  Spring 2019	Engage with the local service providers (including transport providers), community groups and voluntary sector to deliver key messages.
2.7 Devise a simple guide for adults at risks and professionals on information sharing duties.	Clearer for all when information regarding risk must be shared, even without express consent, to manage risk of harm appropriately.	Simple guide produced.	Access to Justice Group and Service Users Forum.  Winter 2018	This is disseminated to partners and made available to public via the London Borough of Barnet, Clinical Commissioning Group and BSAB websites.
<b>Priority 3: Advance equality of opportunity, including access to justice for 'Adults at Risk'</b>				
3.1 Ensure operational redesigns comply with	Safeguarding is embedded as a corporate	Secure agreement that partners will include	Access to Justice Group	All partners are able to demonstrate a

<p>legal obligations and that there is a clear risk assessment regarding impact of changes on adults at risk of harm.</p>	<p>responsibility by partner agencies and duties are considered during relevant strategic decision making.</p> <p>Any significant risks/gaps in provision are escalated to the Health and Wellbeing Board, and individual partner agencies to action.</p>	<p>safeguarding impact assessment within any relevant strategic decision-making proposal.</p>	<p>Spring 2019</p>	<p>corporate level commitment to safeguarding adults at risk within annual reports.</p>
<p>3.2 Audit of cases:</p> <ul style="list-style-type: none"> <li>• Where there was an insufficient access to advocacy or appropriate adult support.</li> <li>• Where outcome was inconclusive.</li> <li>• Where substantiated finding of abuse didn't lead on to further action against the perpetrator, with particular focus on paid carers/ provider services.</li> </ul>	<p>Agreed action plan to improve access to appropriate support and in timely manner in line with agreed outcomes framework.</p>	<p>Data reported to Board shows improved compliance with statutory duties in timely manner.</p>	<p>Access to Justice Group 2018- 2019</p>	<p>Guidance so BSAB workforce can confidently demonstrate:</p> <ul style="list-style-type: none"> <li>• Appropriate support to offered to Adults at risk.</li> <li>• Lawful, fair decisions made.</li> <li>• Interventions prevented future harm occurring.</li> </ul>
<p>3.3 Coordinated reporting of key themes emerging</p>	<p>BSAB has an accurate picture of the level and</p>	<p>Meetings agendas reflect coordination so new</p>	<p>BSAB members</p>	<p>Standing agenda item would address</p>

from quality assurance, contract compliance and regulatory inspections re social care provision.	nature of abuse/ neglect by regulated care providers and can demonstrate that interventions have improved adults at risks sense of safety.	priorities or emerging themes are addressed.		how to disseminate key messages.
3.4 Revise BSAB Safeguarding Adult Review framework to include process for monitoring implementation of recommendations by each partner agency.	Secure increased reporting from all partners on implementation of actions plans arising from reviews and BSAB audits.	Regular reports to BSAB of progress against amalgamated action plan.	Case Review Group Spring 2018 and then ongoing.	Publish briefings on key lessons and service improvements required to prevent future harm.
3.5 Work with other key partnerships (e.g. Barnet Safeguarding Children's Partnership, the Community Safety Partnership and Health and Wellbeing Board) on campaigns where there are cross cutting concerns e.g. suicide prevention and domestic abuse.	Coordinated programme of engagement and awareness raising activity.  Improved profile for the work of the BSAB	Better use of limited resources,  Reduction in duplication.	BSAB Chair and all members.	Coordinated programme of community engagement and awareness activity across partnership and with other key strategic partnership boards.
3.6 Engage with GP and primary health services to increase uptake of	GPs understand their core duties and are confident to work with	Increased referrals from GPs and involvement in protection planning.	Access to Justice Group.	Through GP newsletters, forums and training events.

Identification and Referral to Improve Safety [IRIS] programme.

patients at risk of domestic abuse.

